

To: Mr. Marek
Systems Painters & Drywall

From: Alan Raetzman
Project Manager
Hillwood Construction Services

Re: 2929 Briarpark Buildback Project

Mr. Marek,

I would like to express my personal appreciation for your team's efforts in the project at 2929 Briarpark. As I'm sure you are aware, there were many difficulties with the overall construction of this project. Since this was an insurance claim, Hillwood had a completely different set of issues that we needed to work through which was different from typical construction.

We needed to segregate pricing for labor versus materials, give a "per suite" breakdown, and during the project we were not even sure which suites were going to be built back. After the first meeting with both Mike and Ronnie, they understood how I needed to present scopes and pricing to the insurer, and that helped me out immensely. They were also one of the few contractors that broke out their pricing on a "per suite" basis. This made things go much smoother with the insurer.

There were also numerous changes that your field personnel had to take care of that was not shown on the drawings. George and I met with Mike and were able to work out typical unit pricing so we could continue with the work as not to delay the project. We kept time and material tickets in the field and this worked out great.

The punch list was taken care of promptly and with no complaints....even though the lists were revisited and added to a few times during, and after the tenants moved back in.

In summary, thank you for all Systems Painters & Drywall did for the project. Your team was an excellent partner to the Hillwood team. Please pass along my sincerest appreciation to Mike and Ronnie for their efforts. They are a value to your organization.

Respectfully,



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